Ravi Silva

Contact Information

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Education

Postgraduate in Frontend Development | Northern Paraná University, Unopar **(09/2024 - 03/2025)**.

Postgraduate in Software Engineering with an Emphasis on Quality and Software Testing | Anhanguera Educacional **(11/2023 - 08/2024)**.

Graduated in Systems Analysis and Development | Unifor - University of Fortaleza **(06/2020 - 06/2023)**.

Professional Experiences

Software Quality Analyst - QA | Fitbank | 10/2024 (Currently)

- Ensure the quality standard of the developed Web applications.
- Automated, Manual, Functional and Exploratory Tests.
- Selenium WebDriver with C#.
- API Tests with Postman.
- Planning, Mapping, Writing and Execution of Automated and Manual Tests.
- Documentation of Test Cases and Incident Reports.
- Azur Tool.

Junior Software Quality Analyst - QA | Polibras Software | 06/2023 - 07/2024

- Ensure the quality standard of the developed Web and Mobile applications.
- Functional, Regression, Exploratory Tests.
- Automated Tests with Cypress for Web Applications.
- API Tests with Postman.
- Test Validation in Database - SQL (Postgres and SQlite).
- Planning, Mapping, Writing and Executing Manual Tests.
- Creating and Maintaining Documentation of Test Cases and Incident Reports.
- Creating and Maintaining Documentation of Functional Requirements for Applications.
- Jira Tool.
- Scrum Model.

Internship in Software Quality Analysis - QA | Polibras Software | 10/2022 - 06/2023

- Ensure the quality standard of the developed Web and Mobile applications.
- Functional, Regression and Exploratory Tests.
- Planning, Mapping, Writing and Executing Manual Tests.
- API Tests with Postman.
- Test Validation in Database - SQL (Postgres and SQlite).

- Creation and Maintenance of Test Case Documentation and Incident Reports.
- Jira Tool.
- Scrum Model.

Frontend Web Development Internship | Levoo Mercado | 06/2022 - 08/2022

- Angular with TypeScript.
- BootStrap and Angular Material.
- API testing with Postman.
- Jira tool.
- BitBucket tool.

Internship in Technical Customer Support | GR Negócios | 04/2021 - 06/2021

- Customer support in the point of sale system for commerce (Wholesale and/or Retailer).
- Renewal of customer licenses.
- Assistance to customers by remotely accessing their machines.

Customer service | Grupo Blitz (Events) | 2020/2021

- Customer service in campaigns carried out at Shopping Riomar.
- Handling thermal printers.
- Registration of invoices for Riomar shopping mall promotions.

Languages

- Portuguese - Fluent/Native

- English - Intermediary. (I have 5 weekly conversation classes with native tutors on the Cambly Platform).

Hard Skills

- **Automated Testing:** Experience with test automation using Cypress with JavaScript and Selenium WebDriver with C# in Web applications, following the "Design Pattern" design pattern to ensure the efficiency and reusability of scripts.

- **API Testing:** Competence in API testing using Postman to validate endpoints and ensure the integrity of communication between systems.

- **Database and SQL:** Ability to execute and validate database tests, with knowledge of SQL (Postgres and SQlite) for queries and checking data integrity.

- **Version Control**: Experience with code versioning tools such as Git, GitHub and BitBucket for efficient control and collaboration in software projects.

- **Manual Testing:** Planning, writing and executing manual tests in Web and Mobile applications, ensuring coverage of functional and non-functional requirements.

- **Documentation:** Creation and maintenance of functional requirements and test case documentation, ensuring clarity and accuracy in specifications and monitoring of the development cycle.

- **Frontend Technologies:** Knowledge of JavaScript, HTML, CSS, with basic skills in TypeScript. Familiarity with frameworks such as Angular and React JS, and libraries such as Bootstrap, Angular Material and Material UI.

- **Environments and Tools:** Daily use of development environments such as Visual Studio Code and project management tools and agile methodologies, such as Jira, Azure Devops, Trello and Kanban.

Additional Courses

- Cambly Certification 1 Year of **English Conversation** Classes - 2024
- Web Test Automation with **Cypress**
- API Test Automation with **Postman** | Udemy | 03/2024 (9 hours)
- **JavaScript** for Testers | HotMart | 03/2024 (4 hours)
- Automated Testing with **Cypress** - Intermediary | 11/2023 | Udemy - (3,5 hours)
- Automated Testing with **Cypress** - Basic | 09/2023 | Udemy - (4,5 hours)
- Test Planning and Bug Management - Quality Assurance | 09/2023 | Alura - (2,13 hours)
- Practicing **React** with **JavaScript** | 07/2023 | Alura - (2,1 hours)
- Static Files in **React** with **JavaScript** | 06/2023 | Alura - (1,78 hours)
- Development in React Router with JavaScript | 06/2023 | Alura - (2,1 hours)
- Development in React with JavaScript | 04/2023 | Alura - (5,1 hours)
- How React Components Work | 04/2023 | Alura - (2,35 hours)
- **Cypress** Course | 03/2023 | Agilizei - (4 hours)
- **Angular 9** Essential | 07/2022 | Cod3r - (13 hours)
- **Agile Explore** – Desenvolvimento com Agile | 03/2022 | **IBM** - (7 hours)
- **SPA** development with **Angular** | 12/2021 | Desenvolvedor.io - (6 hours)
- **Git and GitHub** | 05/2021 | Curso em Video - (20 hours)
- **Html5** | 02/2021 | Curso em Vídeo - (40 hours)

Objective

- My goal is to contribute to product excellence by applying my skills to ensure the delivery of robust and reliable software. In line with global quality standards, I seek to develop my technical skills and collaborate in multidisciplinary teams. I am committed to adding value to projects, promoting continuous improvements and ensuring that systems meet the highest quality criteria required by the market.

Soft Skills

- Organized and focused on structuring efficient processes for consistent results. My strategic and proactive approach allows me to anticipate needs and implement continuous improvements. With empathy, I build solid relationships in collaborative environments, facing challenges with adaptability and commitment to mutual success.